

Claudia Dempsey

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EDUCATION

University of Michigan (GPA: 3.7)

8/2020 - 5/2024

Bachelor of Fine Arts in Art & Design (Expected Spring 2024)

- Dean's List: Winter 2021, William J. Branstrom Freshman Award: Top 5% of Class

PROJECTS

Detroit Neighborhood Entrepreneurs Project

1/2024 - 5/2024

The University of Michigan

Ann Arbor, MI

- Collaborated with a team of students to design a new brand identity for a client's Detroit-based small business
- Identified issues with the client's current identity and developed solutions
- Implemented the new identity in the client's website and packaging

WORK EXPERIENCE

Hotel Receptionist

5/2022 - 8/2022

The Inn on Mackinac

Mackinac Island, MI

- Managed reservations online and by phone, processed guests' payments
- Performed all check-in and check-out processes
- Answered guests' questions about the hotel, including pricing, room details, amenities, and the local area

Barista

8/2021 - 11/2022

University of Michigan Dining

Ann Arbor, MI

- Greeted Customers, provided information on menu items
- Opened and closed the café at the beginning and end of each shift
- Prepared multiple orders in a timely manner

Staff Member/ Cashier

5/2020 - 8/2020, 5/2021 - 8/2021

Campus Corner

East Lansing, MI

- Worked with customers; greeted customer and assisted them with custom orders
- Operated the register and shipped online orders, processed new merchandise
- In charge of opening and closing the store

Server

9/2020 - 4/2021

University of Michigan Dining

Ann Arbor, MI

- Greeted customers and managed point of sale
- Served customers and insured facility cleanliness

Election Inspector

8/2020, 3/2020

City of East Lansing

East Lansing, MI

- Assisted voters with the voting process
- Assured that votes were counted properly and voting equipment properly stored away

ADDITIONAL SKILLS

- Proficient with Adobe Photoshop, Adobe Illustrator, Adobe Indesign
- Proficient with Google Workspace & Microsoft Office